



**DBA: RENEWAL BY ANDERSEN OF ST. LOUIS**  
Legal Name: Birner STL, LLC  
13397 Lakefront Drive, Suite 101 | Earth City, MO 63045  
Phone: 314-983-9977 | Fax: 314-403-8028 | sales@rbastl.com

**Donald & Lynn Goodwin**  
4002 Treeshadow Drive  
St Peter's, MO 63376  
Year Built: 1998

# Thank you for your order

Please find, enclosed for your convenience, the contents of your agreement with Birner STL, LLC d/b/a Renewal by Andersen of St. Louis

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# Home Improvement Agreement and Payment Terms

**DBA: RENEWAL BY ANDERSEN OF ST. LOUIS**  
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**Donald & Lynn Goodwin**  
4002 Treeshadow Drive  
St Peter's, MO 63376  
Year Built: 1998

Donald & Lynn Goodwin

10/08/25

**BUYER(S) NAME**

**CONTRACT DATE**

4002 Treeshadow Drive, St Peter's, MO 63376

**BUYER(S) STREET ADDRESS**

**PRIMARY NUMBER**

**SECONDARY NUMBER**

**PRIMARY EMAIL**

**SECONDARY EMAIL**

**NOTES:**

Buyer(s) hereby jointly and severally agrees to purchase the products and/or services of Birner STL, LLC d/b/a Renewal by Andersen of St. Louis("Contractor"), in accordance with the terms and conditions described in this Home Improvement Agreement and Payment Terms, any documents listed in the Table of Contents, and any other document attached to this Home Improvement Agreement, the terms of which are all agreed to by the parties and incorporated herein by reference (collectively, this "Agreement"). Buyer(s) hereby agrees to sign a completion certificate after Contractor has completed all work under this Agreement.

<b>TOTAL CONTRACT PRICE:</b>	\$53,452	By signing this Agreement, you acknowledge that the Balance Due, and the Amount Financed must be made by personal check, bank check, credit card, or cash.
<b>DOWN PAYMENT:</b>	\$1,000	
<b>BALANCE DUE:</b>	\$52,452	We schedule installations based on the date of the signed contract and secondarily on the date in which we complete the technical measurements. The installation date that we are providing at this time is only an estimate. We will communicate an official date and time at a later date. Rain and extreme weather are the most common causes for delay.
<b>AMOUNT FINANCED:</b>	\$52,452	
<b>METHOD OF PAYMENT:</b>	Credit Card Financing	

**NOTES:**

Buyer(s) agrees and understands that this Agreement constitutes the entire understandings between the parties and that there are no verbal understandings changing or modifying any of the terms of this Agreement. No alterations to or deviations from this Agreement will be valid without the signed, written consent of both the Buyer(s) and Contractor. Buyer(s) hereby acknowledges that Buyer(s) 1) has read this Agreement, understands the terms of this Agreement, and has received a completed, signed, and dated copy of this Agreement, including the two attached Notices of Cancellation, on the date first written above and 2) was orally informed of Buyer's right to cancel this Agreement.

NOTICE TO BUYER: Do not sign this contract if blank. You are entitled to a copy of the contract at the time you sign.

**YOU, THE BUYER, MAY CANCEL THIS TRANSACTION AT ANY TIME NOT LATER THAN MIDNIGHT OF 10/11/2025 OR THE THIRD BUSINESS DAY AFTER THE DATE OF THIS TRANSACTION, WHICHEVER DATE IS LATER. SEE THE ATTACHED NOTICE OF CANCELLATION FORM FOR AN EXPLANATION OF THIS RIGHT.**

**SIGNATURE OF SALES PERSON:**

**SIGNATURE OF CUSTOMER 1:**

**SIGNATURE OF CUSTOMER 2:**

Chuck Wintermute

Donald Goodwin

Lynn Goodwin

**PRINT NAME OF SALES PERSON**

**PRINT NAME**

**PRINT NAME**



# Itemized Order Receipt

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ID#:	ROOM:	SIZE:	DETAILS:	PRICE:
101	Dining	71 W 64 H	<b>Window:</b> Acclaim™ Picture Base Frame Exterior White Interior White <b>Performance Calculator:</b> PG Rating: 50   DP Rating: + 50 / - 50 <b>Glass:</b> All Sash: High Performance SmartSun Glass, No Pattern <b>Grille Style:</b> Grilles Between Glass (GBG) <b>Grille Pattern:</b> All Sash: Colonial 6w x 4h <b>Misc:</b> Wrap Lintel Wrap Lintel	
102	Kitchen	43 W 35 H	<b>Window:</b> Acclaim™ Awning Base Frame Exterior White Interior White <b>Performance Calculator:</b> PG Rating: 40   DP Rating: + 40 / - 40 <b>Glass:</b> All Sash: High Performance SmartSun Glass, No Pattern <b>Hardware:</b> White <b>Screen:</b> TruScene Full Screen <b>Grille Style:</b> No Grille <b>Misc:</b> None	
103	Dining	23 W 65 H	<b>Window:</b> Acclaim™ Double-Hung (DG) 1:1 Flat Sill, Base Frame Modern Checkrail Exterior White Interior White <b>Performance Calculator:</b> PG Rating: 40   DP Rating: + 40 / - 40 <b>Glass:</b> All Sash: High Performance SmartSun Glass, No Pattern Tempered Glass <b>Hardware:</b> White Standard Color Recessed Hand Lift <b>Screen:</b> TruScene Full Screen <b>Grille Style:</b> No Grille <b>Misc:</b> None	
104	Dining	23 W 65 H	<b>Window:</b> Acclaim™ Double-Hung (DG) 1:1 Flat Sill, Base Frame Modern Checkrail Exterior White Interior White <b>Performance Calculator:</b> PG Rating: 40   DP Rating: + 40 / - 40 <b>Glass:</b> All Sash: High Performance SmartSun Glass, No Pattern Tempered Glass <b>Hardware:</b> White Standard Color Recessed Hand Lift <b>Screen:</b> TruScene Full Screen <b>Grille Style:</b> No Grille <b>Misc:</b> None	
105	Living	23 W 65 H	<b>Window:</b> Acclaim™ Double-Hung (DG) 1:1 Flat Sill, Base Frame Modern Checkrail Exterior White Interior White <b>Performance Calculator:</b> PG Rating: 40   DP Rating: + 40 / - 40 <b>Glass:</b> All Sash: High Performance SmartSun Glass, No Pattern <b>Hardware:</b> White Standard Color Recessed Hand Lift	



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 Year Built: 1998

ID#:	ROOM:	SIZE:	DETAILS:	PRICE:
			<b>Screen:</b> TruScene Full Screen <b>Grille Style:</b> No Grille <b>Misc:</b> None	
<b>106</b>	Living	71 W 65 H	<b>Window:</b> Acclaim™ Picture Base Frame Exterior White Interior White <b>Performance Calculator:</b> PG Rating: 50   DP Rating: + 50 / - 50 <b>Glass:</b> All Sash: High Performance SmartSun Glass, No Pattern <b>Grille Style:</b> No Grille <b>Misc:</b> None	
<b>107</b>	Living	23 W 65 H	<b>Window:</b> Acclaim™ Double-Hung (DG) 1:1 Flat Sill, Base Frame Modern Checkrail Exterior White Interior White <b>Performance Calculator:</b> PG Rating: 40   DP Rating: + 40 / - 40 <b>Glass:</b> All Sash: High Performance SmartSun Glass, No Pattern <b>Hardware:</b> White Standard Color Recessed Hand Lift <b>Screen:</b> TruScene Full Screen <b>Grille Style:</b> No Grille <b>Misc:</b> None	
<b>108</b>	Living	35 W 65 H	<b>Window:</b> Acclaim™ Casement Single Right Base Frame Exterior White Interior White <b>Performance Calculator:</b> PG Rating: 40   DP Rating: + 40 / - 40 <b>Glass:</b> All Sash: High Performance SmartSun Glass, No Pattern <b>Hardware:</b> White <b>Screen:</b> TruScene Full Screen <b>Grille Style:</b> Grilles Between Glass (GBG) <b>Grille Pattern:</b> All Sash: Colonial 3w x 4h <b>Misc:</b> Wrap Lintel Wrap Lintel	
<b>109</b>	Living	35 W 65 H	<b>Window:</b> Acclaim™ Casement Single Left Base Frame Exterior White Interior White <b>Performance Calculator:</b> PG Rating: 40   DP Rating: + 40 / - 40 <b>Glass:</b> All Sash: High Performance SmartSun Glass, No Pattern <b>Hardware:</b> White <b>Screen:</b> TruScene Full Screen <b>Grille Style:</b> Grilles Between Glass (GBG) <b>Grille Pattern:</b> All Sash: Colonial 3w x 4h <b>Misc:</b> Wrap Lintel Wrap Lintel	
<b>201</b>	Bedroom	70 W 65 H	<b>Window:</b> Acclaim™ Casement Double Vented Base Frame Exterior White Interior White <b>Performance Calculator:</b>	



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ID#:	ROOM:	SIZE:	DETAILS:	PRICE:		
			PG Rating: 35   DP Rating: + 35 / - 35 <b>Glass:</b> All Sash: High Performance SmartSun Glass, No Pattern <b>Hardware:</b> White <b>Screen:</b> TruScene Full Screen <b>Grille Style:</b> Grilles Between Glass (GBG) <b>Grille Pattern:</b> All Sash: Colonial 3w x 4h <b>Misc:</b> 2nd Floor Charge 2nd Floor Charge			
<b>202</b>	Bedroom	70 W 65 H	<b>Window:</b> Acclaim™ Casement Double Vented Base Frame Exterior White Interior White <b>Performance Calculator:</b> PG Rating: 35   DP Rating: + 35 / - 35 <b>Glass:</b> All Sash: High Performance SmartSun Glass, No Pattern <b>Hardware:</b> White <b>Screen:</b> TruScene Full Screen <b>Grille Style:</b> No Grille <b>Misc:</b> 2nd Floor Charge 2nd Floor Charge			
<b>203</b>	Living	35 W 65 H	<b>Window:</b> Acclaim™ Casement Single Right Base Frame Exterior White Interior White <b>Performance Calculator:</b> PG Rating: 40   DP Rating: + 40 / - 40 <b>Glass:</b> All Sash: High Performance SmartSun Glass, No Pattern <b>Hardware:</b> White <b>Screen:</b> TruScene Full Screen <b>Grille Style:</b> Grilles Between Glass (GBG) <b>Grille Pattern:</b> All Sash: Colonial 3w x 4h <b>Misc:</b> 2nd Floor Charge 2nd Floor Charge			
<b>204</b>	Living	35 W 65 H	<b>Window:</b> Acclaim™ Casement Single Right Base Frame Exterior White Interior White <b>Performance Calculator:</b> PG Rating: 40   DP Rating: + 40 / - 40 <b>Glass:</b> All Sash: High Performance SmartSun Glass, No Pattern <b>Hardware:</b> White <b>Screen:</b> TruScene Full Screen <b>Grille Style:</b> Grilles Between Glass (GBG) <b>Grille Pattern:</b> All Sash: Colonial 3w x 4h <b>Misc:</b> 2nd Floor Charge 2nd Floor Charge			
<b>FP</b>	Flashing Package	0 W 0 H	<b>Misc:</b> Misc, Flashing Package, Flashing Package, Quantity 1			
<b>WINDOWS: 13</b>	<b>PATIO DOORS: 0</b>	<b>ENTRY DOORS: 0</b>	<b>SPECIALTY: 0</b>	<b>MISC: 1</b>	<b>PROJECT TOTAL</b>	<b>\$53,452</b>



*Renewal by Andersen is committed to our customers' safety by complying with the rules and lead-safe work practices specified by the EPA.*



# Payment Authorization Form

**DBA: RENEWAL BY ANDERSEN OF ST. LOUIS**  
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 St Peter's, MO 63376  
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Donald Goodwin		Lynn Goodwin	
<b>BUYER NAME</b>		<b>CO-BUYER NAME</b>	
4002 Treeshadow Drive		St Peter's	
<b>ADDRESS</b>		<b>CITY</b>	
MO	63376	(314)603-1780	(314)602-2074
<b>STATE</b>	<b>ZIP CODE</b>	<b>PHONE NUMBER 1</b>	<b>PHONE NUMBER 2</b>
0% for 48 Months		6148	\$53,452
<b>FINANCE PROGRAM*</b>		<b>FINANCE PLAN #*</b>	<b>CONTRACT BALANCE</b>
Chuck Wintermute			
<b>SALES REP</b>		<b>APPLICATION ID</b>	<b>OFFER EXPIRATION DATE</b>

\* If your financing is pending, the Finance Program and Finance Plan Number are subject to change

## PAYMENT SCHEDULE (\$53,452)

	DEPOSIT (1)	STAGED FUNDING (2)	INSTALL SUBSTANTIALLY COMPLETED (3)
<b>CREDIT CARD</b>	\$1,000	\$0	\$0
<b>FINANCING</b>	\$0	\$25,726	\$26,726

**(1) DEPOSIT:** All projects must have a 50% deposit before any products can be ordered. For financed projects, 50% of the loan will be charged to the financial institute to cover the deposit required to start production. This will result in the customer paying monthly installments on the 50% until the project is substantially completed where the remaining 50% will be charged to the financial institute.

**(2) STAGED FUNDING:** Final payment is due on the day of installation when all windows and/or doors included in this agreement have been installed into their openings and any interior and exterior trims have been applied ("substantially complete"). If there are any outstanding warranty claims or service items, customer may retain an amount equal to the value of the outstanding item(s) or work to be done, not to exceed 10% of the total purchase price. Due to project changes after Contract Signing, the final payment is subject to change.

**(3) INSTALL SUBSTANTIALLY COMPLETED:** Final payment is due on the day of installation when all windows and/or doors included in this agreement have been installed into their openings and any interior and exterior trims have been applied ("substantially complete"). If there are any outstanding warranty claims or service items, customer may retain an amount equal to the value of the outstanding item(s) or work to be done, not to exceed 10% of the total purchase price. Due to project changes after Contract Signing, the final payment is subject to change.



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**BY SIGNING BELOW, I/WE, THE BUYER(S):**

1. Authorize Renewal by Andersen to transact payments based on the amount(s), form of payment(s), and timing specified in the Payment Authorization Schedule above.
2. Instruct the Lender (if applicable) to disburse the proceeds of the loan to Renewal by Andersen as identified above in the amount(s) and timing specified in the Payment Authorization Schedule.
3. Acknowledge the use of the loan to make a purchase will constitute acceptance by all Borrowers of the Loan Agreement.
4. Understand that Renewal by Andersen must be notified in writing of a change in payment method in advance of the respective payment.

Donald Goodwin <hr/> <b>BUYER NAME</b>	 <hr/> <b>SIGNATURE</b>	10/08/25 <hr/> <b>DATE</b>
Lynn Goodwin <hr/> <b>CO-BUYER NAME</b>	 <hr/> <b>SIGNATURE</b>	10/08/25 <hr/> <b>DATE</b>



# Notice of Cancellation

**DBA: RENEWAL BY ANDERSEN OF ST. LOUIS**  
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4002 Treeshadow Drive  
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Year Built: 1998

You, the buyer(s) may cancel this transaction at any time prior to midnight on 10/11/2025

## NOTICE OF CANCELLATION

Date of Transaction: 10/08/25. You may cancel this transaction, without any penalty or obligation, before midnight on 10/11/2025 or the third business day after the date of this transaction, whichever date is later. If you cancel, any property traded in, any payments made by you under the Contract or Sale, and any negotiable instrument executed by you will be returned within 10 business days following receipt by the Seller of your cancellation notice, and any security interest arising out of the transaction will be canceled. If you cancel, you must make available to the Seller at your residence, in substantially as good condition as when received, any goods delivered to you under this Contract or Sale; or you may, if you wish, comply with the instructions of the Seller regarding the return shipment of the goods at the Sellers expense and risk. If you do make the goods available to the Seller and the Seller does not pick them up within 20 days of the date of your Notice of Cancellation, you may retain or dispose of the goods without any further obligation. If you fail to make the goods available to the Seller, or if you agree to return the goods to the Seller and fail to do so, then you remain liable for performance of all obligations under the Contract. To cancel this transaction, mail or deliver a signed and dated copy of this cancellation notice or any other written notice, or send a telegram, to:

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Earth City, MO 63045  
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Email: sales@rbastl.com

**NOT LATER THAN MIDNIGHT OF 10/11/2025  
OR THE THIRD BUSINESS DAY AFTER THE DATE  
OF THIS TRANSACTION, WHICHEVER DATE IS LATER.**

**I HEREBY CANCEL THIS TRANSACTION**

\_\_\_\_\_  
BUYER SIGNATURE

\_\_\_\_\_  
DATE

## NOTICE OF CANCELLATION

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\_\_\_\_\_  
BUYER SIGNATURE

\_\_\_\_\_  
DATE



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**I HEREBY CANCEL THIS TRANSACTION**

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BUYER SIGNATURE

DATE

BUYER SIGNATURE

DATE



# Terms and Conditions of Sale

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**1) Parties and Acceptance:** "I", "my" and "me" means each person who signs this Agreement as a Buyer. "Contractor" means Birner St. Louis LLC, d/b/a Renewal by Andersen of St. Louis. "We and "us" mean both the Buyer or Buyers if more than one and the Contractor. Birner St. Louis LLC, d/b/a Renewal by Andersen of St. Louis is an authorized and independent dealer of Renewal by Andersen. I am entering into a contract with Birner St. Louis LLC, d/b/a Renewal by Andersen of St. Louis. This Agreement is between me and Birner St. Louis LLC, d/b/a Renewal by Andersen of St. Louis. By affixing my signature to this Agreement (including all attachments) I am stating that I am the legal owner(s) of the property referenced herein and that I am authorized to execute agreements regarding this property. Contractor agrees to provide the products and services outlined in this Agreement. Affixing my signature to this Agreement shall signify my acceptance of all terms and conditions contained within this Agreement. In conformity with applicable law, I agree and understand that my signature shall be affixed to multiple sections of this Agreement.

**2) Warranties/Intended Use:** I understand that Andersen Corporation and/or ProVia is providing me with respective warranties in connection with my purchase. I understand that I should read each written warranty for complete details of my warranty coverage and that each warranty is available for my complete review before I sign this Agreement. I understand that neither warranty will be effective nor enforced while a balance due remains on this Agreement.

**3) Payment Terms:** Unless otherwise expressly specified in this Agreement, and due to the custom-made nature of my products, a down payment of fifty percent (50%) of the Total Amount of Agreement stated in this Agreement is required to be made by me. The remaining balance is due on the day the products and services provided for in this Agreement are "substantially complete." I understand that "substantially complete", means the work has been materially finished and is functional as intended. In the event that I disagree with Contractor that the work is substantially complete, I agree that I will not withhold more than 10% of the Total Amount of Agreement stated herein. If permissible under applicable law, any amount not paid when due will bear a charge, commencing thirty (30) calendar days after delivery of the products and completion of the services contemplated by this Agreement, in an amount equal to the lesser of one and one-half percent (1.5%) per month of the unpaid balance or the maximum amount permitted by applicable law. Further, I agree to pay Contractor's reasonable attorneys' fees and costs in connection with enforcing any of the terms and conditions of this Agreement, including, without limitation, recovering the payment of any amounts due under this Agreement. Notwithstanding the foregoing, if, in Contractor's reasonable judgment, my financial condition at any time prior to shipment of the products or performance of the services does not justify shipment or performance. Contractor may, at its option, require full or partial payment in advance or may cancel shipment of the products and performance of the services under this Agreement without incurring any cost or liability.

**4) Delays:** Performance dates are estimated only and are not guaranteed; performance being made on a best effort, as available basis. I agree that time is not of the essence for this Agreement. Contractor will make every reasonable effort to meet any performance dates quoted in this Agreement, but Contractor will not be liable for its failure to meet such dates. Contractor has the right to install the products or perform the services in advance of the scheduled date. I acknowledge that actual installation and performance dates may depend upon a variety of factors, including, without limitation, weather, fire, flood, strikes or labor disturbances, acts of God, my acts, governmental prohibition of importation or exportation, acts of civil or military authority, insurrection or riot, embargoes, inability to obtain means of transportation, accidents or delays in transportation, the inability to obtain necessary labor, materials or manufacturing facilities, or other events beyond Contractor's control. If the occurrence of any of the above events prevents Contractor from performing its obligations under this Agreement, Contractor may at its option, either suspend or cancel performance of its obligations under this Agreement without any cost or liability. In no event will Contractor be liable for any damage, consequential or otherwise, arising from

**SIGNATURE OF SALES PERSON:**

**SIGNATURE OF CUSTOMER 1:**

**SIGNATURE OF CUSTOMER 2:**

Chuck Wintermute

Donald Goodwin

Lynn Goodwin

**PRINT NAME OF SALES PERSON**

**PRINT NAME**

**PRINT NAME**



# Terms and Conditions of Sale

**DBA: RENEWAL BY ANDERSEN OF ST. LOUIS**  
Legal Name: Birner STL, LLC  
13397 Lakefront Drive, Suite 101 | Earth City, MO 63045  
Phone: 314-983-9977 | Fax: 314-403-8028 | sales@rbastl.com

**Donald & Lynn Goodwin**  
4002 Treeshadow Drive  
St Peter's, MO 63376  
Year Built: 1998

any premature or delayed performance of this Agreement.

**5) Title; Security Interest; Lien:** Title to the products sold under this Agreement will remain with Contractor and will not shift to me until I have performed all of my obligations under this Agreement. To secure my performance, Contractor retains, and I hereby grant to Contractor, a security interest in such products. Upon request of Contractor, I agree to sign, and authorize Contractor to file, any document required to perfect such security interest. To assist in doing so, I will, upon Contractor's request, verify my legal name and the legal description of my premises. Payment in full of the amounts due under this Agreement will release the security interest. Contractor reserves the right to file and perfect a mechanic's lien against my premises in the event that I fail to pay the Total Amount of Agreement stated herein upon completion of the services contemplated by this Agreement. Failure to pay any such amount when due shall constitute a default and permit Contractor to demand payment of all amounts payable under this Agreement whether or not otherwise then due, and to exercise all remedies on any security interest or mechanic's lien securing such amounts.

**6) Cancellation:** If I attempt to cancel this Agreement after the date noted on the accompanying Notice of Cancellation Form, and Contractor accepts such cancellation, which Contractor need not do, all work will be stopped as promptly as is reasonably possible and I agree to pay a cancellation fee/re-stocking fee equal to 50% of this Agreement's purchase price to offset Contractor's incurred labor, administrative, and material costs. In the event that Contractor reasonably determines that this Agreement cannot be performed as intended by the parties due, for example, to incorrect pricing, unforeseen structural defects, or pre-existing conditions to my property, Contractor may cancel this Agreement within sixty (60) days of its execution, notify me of such cancellation in writing, and return all monies paid by me. Contractor also has the right to cancel this Agreement without incurring any cost or liability upon my material breach of this Agreement or upon my default of this Agreement.

**7) Waste:** Contractor agrees to remove and transport away from my premises the replaced windows and doors and any other debris and waste materials that are generated in connection with the delivery of products and performance of the services under this Agreement. I may elect to keep the removed windows and doors, but Contractor is not responsible for breakage of any of the removed windows or doors either during or after their removal nor does Contractor guarantee that removed windows and doors will function properly after their removal.

**8) Access:** I represent that I am the legal owner of the premises that is the subject of this Agreement. I agree to grant Contractor reasonable access to my premises during normal business hours and days including access to operational electrical outlets for purposes of installing the products and performing the services contemplated by this Agreement. Except as otherwise requested by Contractor in the pre-installation checklist, I agree to move or remove all draperies, blinds, shades, furnishings, and any other items that are in the immediate vicinity of any window or door that is to be replaced. Contractor is not responsible for damage to any items that it moves or removes to facilitate the installation of any new window or door.

**9) Assignment and Delegation:** Contractor may assign its rights and delegate its obligations under this Agreement without my consent.

**10) Governing Law:** This Agreement will be governed by and construed in accordance with the laws of the state in which the premises subject to this Agreement are located as listed on the front of this Agreement (without regard to the laws of conflict of any jurisdiction) as to all matters, including, without limitation, matters of validity, interpretation, construction, effect, performance, enforcement, and remedies.

SIGNATURE OF SALES PERSON:

SIGNATURE OF CUSTOMER 1:

SIGNATURE OF CUSTOMER 2:

Chuck Wintermute

Donald Goodwin

Lynn Goodwin

PRINT NAME OF SALES PERSON

PRINT NAME

PRINT NAME



# Terms and Conditions of Sale

**DBA: RENEWAL BY ANDERSEN OF ST. LOUIS**  
Legal Name: Birner STL, LLC  
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**11) Validity of Provisions; Severability:** The provisions of this Agreement will be interpreted to be valid and enforceable under applicable law to the extent that such interpretation does not materially alter such provisions; provided, that if any such provision becomes invalid or unenforceable under applicable law, such provision will be stricken to the extent necessary, and the remainder of such provision and the remainder of this Agreement will continue in full force and effect.

**12) Non-Waiver of Rights:** No failure or delay by Contractor to assert any right or remedy under this Agreement will be a waiver of that right or remedy if the circumstances giving rise to the right or remedy continue or are repeated. No waiver will be effective unless given in writing. No term or provision of this Agreement will be construed to limit, in any manner, the rights or remedies available to Contractor under applicable law or otherwise, but rather are in addition to and cumulative of such other rights or remedies.

**13) Arbitration of Disputes:** Contractor and I agree that any and all disputes, claims, or controversies (hereafter referred to as a "Claim") arising under or relating to this Agreement and any related documents, loans, security instruments, accounts, or notes, including by way of example and not as a limitation: (i) the relationships resulting from this Agreement and the transactions arising as a result thereof; (ii) the terms of this Agreement; or (iii) the validity of this Agreement or the validity or enforceability of this arbitration provision may, at the election of either party, be subject to binding arbitration to be determined by one arbitrator, in accordance with and pursuant to the then prevailing Consumer Arbitration Rules of the American Arbitration Association ("AAA), to be held and arbitrated in St. Louis County, Missouri. I agree that I will not assert a Claim on behalf of, or as a member of, any group or class. If this class action waiver is deemed invalid or unenforceable, then this entire agreement to arbitrate shall be null and void. The findings of the arbitrator shall be final and binding on all parties to this Agreement. Each party shall be responsible for its own fees and costs, unless otherwise determined by the arbitrator. This agreement to arbitrate, and any award, finding, or verdict of or from the arbitration, will be specifically enforceable under the prevailing law of any court having jurisdiction. The party asserting a Claim shall file a notice of the demand for arbitration with the other party to this Agreement and with AAA. The demand for arbitration shall be made within a reasonable time after the Claim in question has arisen, and in no event shall any such demand be made after the date when institution of legal or equitable proceedings based on such Claim would be barred by the applicable statute of limitations. Any arbitration proceeding brought under this Agreement, and any award, finding, or verdict of or from such proceeding shall remain confidential between the parties and shall not be made public.

**Both Contractor and I are hereby potentially agreeing to choose arbitration, rather than litigation or some other means of dispute resolution, to address any grievances or alleged grievances. The parties believe this may allow for a faster and more cost-effective method of addressing a Claim. By entering into this Agreement and this arbitration provision, both parties may be potentially giving up their constitutional right to have any dispute decided in a court of law before a jury, and instead are potentially accepting the use of arbitration.**

**14) Entire Agreement; Modification:** Contractor and I agree that this Agreement (including all of the attachments) is the final expression of our agreement and is the complete and exclusive statement of the terms and conditions of our agreement and supersedes all agreements, understandings or discussions, whether oral or written, entered into prior to or contemporaneously with this Agreement. This Agreement may not be modified or amended except in writing signed by me and Contractor.

**15) Attachments/Documents Incorporated by Reference:** Certain state and federal laws require that notices or terms and conditions different from or in addition to those contained elsewhere in this Agreement be given to me. Such notices or terms and conditions, if any, may be included on one or more separate sheets attached to this Agreement and are

SIGNATURE OF SALES PERSON:

SIGNATURE OF CUSTOMER 1:

SIGNATURE OF CUSTOMER 2:

Chuck Wintermute

Donald Goodwin

Lynn Goodwin

PRINT NAME OF SALES PERSON

PRINT NAME

PRINT NAME



# Terms and Conditions of Sale

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Year Built: 1998

incorporated in this Agreement by reference, and supersede and govern any conflicting or inconsistent notice or term or condition contained herein, if received by me prior to, or contemporaneously with, my execution of this Agreement. My initialing of the separate sheets evidences my receipt review and approval of such required notices, but evidence of my receipt of these materials can be shown in any other reasonable manner, including my acknowledgment of receipt of such materials in a separate place on the Agreement or by the separate records of Contractor that show my signature or receipt of such materials.

(Missouri Sales Only): NOTICE TO OWNER: FAILURE OF THIS CONTRACTOR TO PAY THOSE PERSONS SUPPLYING MATERIAL OR SERVICES TO COMPLETE THIS CONTRACT CAN RESULT IN THE FILING OF A MECHANIC'S LIEN ON THE PROPERTY WHICH IS THE SUBJECT OF THIS CONTRACT PURSUANT TO CHAPTER 429, RSMO. TO AVOID THIS RESULT YOU MAY ASK THIS CONTRACTOR FOR "LIEN WAIVERS" FROM ALL PERSONS SUPPLYING MATERIAL OR SERVICES FOR THE WORK DESCRIBED IN THIS CONTRACT. FAILURE TO SECURE LIEN WAIVERS MAY RESULT IN YOUR PAYING FOR LABOR AND MATERIAL TWICE.

(Missouri Sales Only): SECTIONS 436.350 TO 436.365 OF MISSOURI REVISED STATUTES PROVIDES YOU WITH CERTAIN RIGHTS IF YOU HAVE A DISPUTE WITH A CONTRACTOR REGARDING CONSTRUCTION DEFECTS. EXCEPT FOR CLAIMS FILED IN SMALL CLAIMS COURT, IF YOU HAVE A DISPUTE WITH A CONTRACTOR, YOU MUST DELIVER TO THE CONTRACTOR A WRITTEN CLAIM OF ANY CONSTRUCTION CONDITIONS YOU ALLEGE ARE DEFECTIVE AND PROVIDE YOUR CONTRACTOR THE OPPORTUNITY TO MAKE AN OFFER TO REPAIR OR PAY FOR THE DEFECTS. YOU ARE NOT OBLIGATED TO ACCEPT ANY OFFER MADE BY THE CONTRACTOR. READ THIS NOTICE CAREFULLY. THERE ARE STRICT DEADLINES AND PROCEDURES UNDER SECTIONS 436.350 TO 436.365 WHICH MUST BE OBEYED IN ORDER TO PRESERVE YOUR ABILITY TO FILE A LAWSUIT. OTHER THAN REPAIRS TO WORK DONE BY THE CONTRACTOR THAT ARE NECESSARY TO PROTECT THE LIFE, HEALTH, OR SAFETY OF PERSONS LIVING IN A RESIDENCE, OR TO AVOID ADDITIONAL SIGNIFICANT AND MATERIAL DAMAGE TO THE RESIDENCE PURSUANT TO SECTION 436.356, YOU MAY NOT INCLUDE IN CLAIMS AGAINST YOUR CONTRACTOR THE COSTS OF OTHER REPAIRS YOU PERFORM BEFORE YOU ARE ENTITLED TO FILE A LAWSUIT UNDER SECTIONS 436.350 TO 436.365.

**SIGNATURE OF SALES PERSON:**

Chuck Wintermute

**PRINT NAME OF SALES PERSON**

**SIGNATURE OF CUSTOMER 1:**

Donald Goodwin

**PRINT NAME**

**SIGNATURE OF CUSTOMER 2:**

Lynn Goodwin

**PRINT NAME**



**RENEWAL**  
by **ANDERSEN**  
FULL-SERVICE WINDOW & DOOR REPLACEMENT

# Acclaim™ Replacement Windows Products and Installation Transferable Limited Warranty

Units Installed After June 1, 2024

## Renewal by Andersen® Limited Warranty and Dispute Resolution Process

**IMPORTANT:** Please carefully read the Dispute Resolution Process that appears in this document after the Limited Warranty. The Dispute Resolution Process includes class-action and jury trial waivers that affect your legal rights. To opt out of these waivers, you must visit our website at [www.renewalbyandersen.com/optout](http://www.renewalbyandersen.com/optout) and complete the opt-out form within one year from the original installation date of your Renewal by Andersen® products. The opt-out only applies to the terms of the Dispute Resolution Process.

### Transferable Limited Warranty on Glass

The glass in Renewal by Andersen® Acclaim™ factory glazed replacement windows including High-Performance Low-E4® glass, High-Performance Low-E4® Sun glass, High-Performance Low-E4® SmartSun™ glass, High-Performance HeatLock® glass, High-Performance Low-E4 PassiveSun® glass patterned glass (including obscure, fern, reed, and cascade designs), Finelight™ grilles, divided light grilles, and tempered versions of these glass options, is warranted to be free from defects in manufacturing, materials, and workmanship for a period of twenty (20) years from the original installation date. It is also warranted not to develop, under normal conditions, any material obstruction of vision or broken glass resulting from manufacturing defects or as a result of premature failure of the glass or organic seal for a period of twenty (20) years from the original installation date. This limited warranty on glass does not apply to special order glazings, discontinued glass, art glass, insulated art glass, impact-resistant glass, or glass that is not factory installed by Renewal by Andersen.

In the event a glass failure occurs as a result of a defect in manufacturing, materials, or workmanship within the limited warranty period, Renewal by Andersen, at its option, will: (1) provide and install the appropriate replacement glass product or (2) provide a factory-authorized repair to the existing glass. Such replacement or repair is warranted for the remainder of the original limited warranty period.

### Transferable Limited Warranty on Fibrex® Material Components

The Fibrex® material components of your Renewal by Andersen Acclaim replacement windows (including frame, sash, and exterior grilles) are warranted not to flake, rust, blister, peel, crack, pit, or corrode and to be free from defects in manufacturing, materials, and workmanship for a period of twenty (20) years from the original installation date.

In the event a Fibrex material component fails as a result of a defect in manufacturing, materials or workmanship within the limited warranty period, Renewal by Andersen, at its option, will: (1) provide and install the appropriate replacement components or (2) provide a factory-authorized repair to the existing product. Such replacement or repair is warranted for the remainder of the original limited warranty period.

### Transferable Limited Warranty on Components Other Than Glass and Fibrex® Material

The non-glass components of your Renewal by Andersen Acclaim replacement windows, including non-electric operators, locks, lifts, balance systems, hinges, handles, insect screens, weatherstripping, sash, and frame members, are warranted to be free from defects in manufacturing, materials, and workmanship for a period of ten (10) years from the original installation date.

In the event a component other than glass or Fibrex material fails as a result of a defect in manufacturing, materials, or workmanship within the limited warranty period, Renewal by Andersen, at its option, will: (1) provide and install the appropriate replacement parts or (2) provide a factory-authorized repair to the existing product. Such replacement or repair is warranted for the remainder of the original limited warranty period.

### Transferable Limited Warranty on Exterior Color Finish

The color finish on Fibrex® material exterior components (frame, sash, window sills, and grilles) on Renewal by Andersen Acclaim replacement windows is warranted to be free from manufacturing defects resulting in color fade greater than 5 delta-E<sup>^</sup> (Hunter) when measured in accordance with ASTM D2244-16el, for a period of ten (10) years from the original installation date.

Weatherstripping, accessories, and hardware, including insect screen frames, handles, trim sets, and lock components, exterior trim profiles, and exterior aluminum coil stock are not covered by this exterior color finish warranty.

In the event there is a defect covered by this limited warranty for exterior color finish within the limited warranty period, Renewal by Andersen, at its option, will: (1) refinish the product – labor is included (the finish will be applied with standard commercial refinishing techniques and may not be the same finish as originally applied to the product) or (2) repair or replace the affected product or component. Such replacement parts, refinishing, or repairs are warranted for the remainder of the original limited warranty period.

**ACCLAIM**  
REPLACEMENT WINDOWS  
EXCLUSIVELY FROM RENEWAL by ANDERSEN

### Transferable Limited Warranty on Installation

Installation of your Renewal by Andersen® Acclaim replacement windows or other Andersen® window and/or door products by Renewal by Andersen is warranted for a period of two (2) years from the date of original installation. During this period, should your Renewal by Andersen window or door fail to perform according to our specifications due to improper original installation, we will bring the workmanship up to our professional standards, at no cost to you. See the Andersen product warranties for additional warranty details.

This limited warranty on installation does not extend to labor/services performed by anyone other than the original Renewal by Andersen installer or other contractor authorized by Renewal by Andersen nor to the installation or repair of any finishing or other materials that have been applied to or adjacent to the product after the initial installation.



### Non Renewal by Andersen Products

For products that are not specifically branded Renewal by Andersen, see the specific product warranties for those Andersen products available at [andersenwindows.com](http://andersenwindows.com).

### No Other Warranties or Representations

**THIS LIMITED WARRANTY IS IN LIEU OF ALL OTHER WARRANTIES, EXPRESS OR IMPLIED, INCLUDING, BUT NOT LIMITED TO, ANY IMPLIED WARRANTIES OF MERCHANTABILITY OR FITNESS FOR A PARTICULAR PURPOSE. ALL WARRANTIES ARE LIMITED TO THE APPLICABLE STATUTE OF LIMITATIONS, BUT IN NO CASE WILL EXTEND BEYOND THE LIMITED WARRANTY PERIODS SPECIFIED ABOVE. RENEWAL BY ANDERSEN EXCLUDES AND WILL NOT BE LIABLE FOR ANY INCIDENTAL OR CONSEQUENTIAL DAMAGES, WHETHER ARISING OUT OF CONTRACT, TORT, OR OTHERWISE. THE REMEDY OF REPAIR OR REPLACEMENT OF THE PRODUCT PROVIDED BY THIS LIMITED WARRANTY IS THE EXCLUSIVE REMEDY WITH RESPECT TO ANY AND ALL LOSS OR DAMAGE.**

### Applicable Law

This Limited Warranty is only applicable in the U.S.A. (i.e., the fifty states and the District of Columbia) and Canada. This Limited Warranty gives you specific legal rights, and you may have other rights which vary from state to state or province. Some states do not allow the exclusion or limitation of incidental or consequential damages or limitation of the duration of an implied warranty, so the above limitations or exclusions may not apply to you. If any specific term of this Limited Warranty is prohibited by any applicable law, it shall be null and void, but the remainder of this Limited Warranty shall remain in full force and effect.

### Non-Warranty Repair or Replacement

You will be responsible for all costs related to any repair or replacement that is not covered by this Limited Warranty or which is outside of the limited warranty period. When warranty coverage is unclear, Renewal by Andersen may charge an inspection fee for any on-site product inspection. If the service provider determines the Renewal by Andersen product has a defect covered by this Limited Warranty, the inspection fee will be waived.

<sup>^</sup>Technical measurement of color fade

## What Is Not Covered by This Limited Warranty

### Specific Additional Exclusions

In addition to any other limitations or exclusions in this Limited Warranty, Renewal by Andersen shall have no obligation for product failure, damage, or costs due to or related to the following:

- Product modifications or glass shading devices (e.g., glass tinting, security systems, painting or staining, insulated coverings, etc.)
- Failure due to the application of non Renewal by Andersen hardware (e.g., locksets, trim sets, hinges, panic hardware, closers, etc.)
- Water infiltration other than as a result of a defect in manufacturing, materials, or workmanship
- Failure as a result of settling or structural failure of the structure in which the products are installed
- Condensation
- Improper maintenance, such as use of brick wash, razor blades, sealants, sanding, or improper washing
- Failure to properly seal and maintain the exposed wood portions and veneer of a product in accordance with Renewal by Andersen painting or staining guidelines
- Obtaining safe and reasonable access to the product for service
- Fading of furniture, flooring, window coverings, or other surrounding materials
- Chemicals or airborne pollutants, such as salt or acid rain
- Accidents
- Acts of God
- Normal wear and tear

### Additional Items Excluded from This Limited Warranty:

- Products not manufactured by Renewal by Andersen
- Products not purchased through Renewal by Andersen and installed by an authorized Renewal by Andersen installer
- Installation services other than by authorized Renewal by Andersen installers
- Removal of Renewal by Andersen Acclaim replacement windows from the structure in which it was originally installed by anyone other than an authorized Renewal by Andersen installer
- Labor, service, and materials to paint or stain any repaired or replaced product, component, trim, finish, or other materials applied to or adjacent to products or other carpentry work that may be required
- The performance of the low-maintenance exterior glass coating on products with High-Performance Low-E4® glass (performance will vary depending on environmental conditions)
- Slight glass curvature, minor scratches, or other imperfections in the glass that do not impair structural integrity or significantly obscure normal vision
- Rattling of grille bars within an air space
- Insects passing through or around the insect screen
- Tarnish or corrosion to hardware finishes
- Special glazings – contact us concerning the limited warranty on special glazings
- Broken glass
- Art glass and decorative insulated art glass, impact-resistant glass
- Fading of furniture, flooring, window coverings, or other surrounding materials
- Other product series: Some products, product options, and accessories have their own limited warranties and are not covered by this Limited Warranty. For information on warranty coverage, please refer to the specific limited warranties for these products available at [andersenwindows.com](http://andersenwindows.com)

### Warranty Claim Procedure

To make a claim under this Limited Warranty, contact the nearest Renewal by Andersen location, our Warranty Service Line at 800-441-1109, or visit our website at [renewalbyandersen.com](http://renewalbyandersen.com). We will contact you to investigate your claim within approximately two weeks after notification and arrange for appropriate action. Warranty services may be provided by Renewal by Andersen and/or an authorized Renewal by Andersen service provider.

You can help us serve you faster by providing the following important information:

- The serial number of the affected product (located on a label affixed to the top or side of the window frame)
- Description of the product concerns
- Documentation of the purchase date, if available
- Your name, address (with zip code) where product is installed, and telephone numbers

## Dispute Resolution Process

### General

If you are dissatisfied with the remedy provided to you under the Limited Warranty set forth above or have any other claim against Renewal by Andersen related to your Renewal by Andersen® products, you and Renewal by Andersen agree to resolve the claim using the following process ("Dispute Resolution Process"). This Dispute Resolution Process will apply to claims of any nature relating to your Renewal by Andersen product ("Dispute(s)"). Disputes include, but are not limited to: claims for breach of contract or breach of warranty; claims for violation of state or federal laws or regulations; claims based in tort, negligence, or product liability; claims based in fraud or fraud in the inducement, marketing, or advertising claims; and claims related to the enforceability or effect of any term of the Limited Warranty or the Dispute Resolution Process, including, but not limited to, the waivers of class action and jury trials.

### Notice Required

To assert a Dispute, you must first provide Renewal by Andersen with written notice. A Notice of Dispute form is available for your use on Renewal by Andersen's website at [www.renewalbyandersen.com/noticeofdispute](http://www.renewalbyandersen.com/noticeofdispute).

### Renewal by Andersen Response

Renewal by Andersen will have 60 days from receipt of your Notice of Dispute to respond to you in writing. In that response or at any later time, Andersen may make one or more written offers to you to resolve your Dispute.

### No Class-Action or Jury Trials

**YOU AGREE THAT YOU MAY ASSERT DISPUTES AGAINST RENEWAL BY ANDERSEN ONLY ON AN INDIVIDUAL BASIS AND NOT AS A PLAINTIFF OR CLASS MEMBER IN ANY CLASS OR REPRESENTATIVE ACTION OR PROCEEDING. AS PART OF THIS DISPUTE RESOLUTION PROCESS, YOU AND ANDERSEN ALSO AGREE TO WAIVE ANY RIGHT TO A JURY AND AGREE TO HAVE ALL DISPUTES HEARD AND DECIDED SOLELY BY THE FEDERAL OR STATE COURT JUDGE.**

### Opt-Out Procedure

You may opt out of this Dispute Resolution Process by completing and submitting a written Opt-Out Notice. The Opt-Out Notice is located on Renewal by Andersen's website at [www.renewalbyandersen.com/optout](http://www.renewalbyandersen.com/optout). Whether or not you opt out of the Dispute Resolution Process, all terms of the Limited Warranty set forth above remain in force and effect.

### Applicable Law and Severability

This Dispute Resolution Process, including, but not limited to, issues related to its enforceability and effect, will be governed by the laws of the State of Minnesota without regard to conflict of law principles. If any term of this Dispute Resolution Process is found to be invalid or unenforceable in any particular jurisdiction, that term will not apply to that issue in that jurisdiction. Instead, that term will be severed with the remaining terms continuing in full force and effect.

### Questions

If you have questions about the Dispute Resolution Process or Opt-Out Procedure, contact us at 1-800-441-1109.



**RENEWAL**  
**by ANDERSEN**  
FULL-SERVICE WINDOW & DOOR REPLACEMENT



# Renewal by Andersen Proposal

**DBA: RENEWAL BY ANDERSEN OF ST. LOUIS**  
Legal Name: Birner STL, LLC  
13397 Lakefront Drive, Suite 101 | Earth City, MO 63045  
Phone: 314-983-9977 | Fax: 314-403-8028 | sales@rbastl.com

**Donald & Lynn Goodwin**  
4002 Treeshadow Drive  
St Peter's, MO 63376  
Year Built: 1998

## Renewal by Andersen Proposal:

1. Any painting, staining, or wallpapering which may be needed is not included in this agreement unless specifically noted.
2. Renewal by Andersen of St. Louis does not guarantee the fit of the original window or door coverings after the new units are installed.
3. Removal and reinstallation of window coverings are solely the responsibility of the customer unless otherwise noted. In the event that, on the homeowners' request, Renewal by Andersen of St. Louis removes or reinstalls window treatments where they currently exist, every attempt to do so without damage will be made, however Renewal by Andersen of St. Louis is not responsible for damage, should it occur.
4. Renewal by Andersen of St. Louis is not authorized to perform work on alarms and thereby is not responsible for alarms, nor is responsible for moving any electrical or plumbing if found.
5. If your home has an air conditioning unit in any of the windows being replaced, you must have it removed prior to installation.
6. Existing marble sills are subject to possible cracking during removal of old window units. Every effort will be made to avoid any such damage, but RbA cannot be responsible for any damage that may occur.
7. Please note that we are unable to bid on repairing any hidden damage such as wood rot, termites, or alterations made to the original framing of the structure. However, if any hidden damage is discovered during installation we will provide a quote for items that are within our scope of work. Any work outside of our scope of work would be the homeowners responsibility to bring home up to standards and code so installation can be performed. At the end of the job all construction related debris will be removed and we will clean your new windows and installation area.

**SIGNATURE OF SALES PERSON:**

Chuck Wintermute

**PRINT NAME OF SALES PERSON**

**SIGNATURE OF CUSTOMER 1:**

Donald Goodwin

**PRINT NAME**

**SIGNATURE OF CUSTOMER 2:**

Lynn Goodwin

**PRINT NAME**

**Renewal**  
by Andersen®



**WINDOW REPLACEMENT**

---

an Andersen Company

**UNDERSTANDING  
CONDENSATION**

# Are My Windows to Blame?

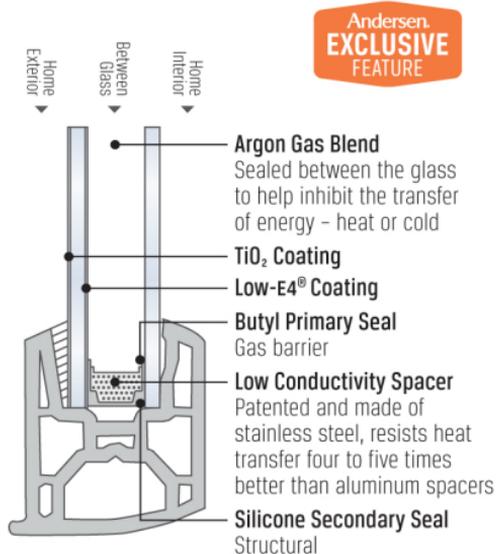
Windows do not cause condensation and, at the same time, can't eliminate condensation. Your windows are alerting you to excess humidity trapped in your home, telling you when you need to reduce the moisture level.

Renewal by Andersen windows are energy efficient and provide a tightly sealed barrier between the temperature and conditions of the exterior of your home from that of the inside.

## The Role of a Window

Tighter modern windows do reduce air leaks, which limits ventilation and traps moisture. But tight windows also reduce heating costs, limit drafts and help keep our homes clean by stopping dirt infiltration. Modern windows with special glass may even reduce condensation problems because the glass temperature remains higher.

If your old windows were drafty, those cracks did more than just let in the wind – they allowed excess moisture to escape outdoors. Your new windows are better insulated, so indoor humidity can't escape.





***The moisture that suddenly appears***

in cold weather on the interior or exterior of window and patio door glass can block the view, drip or freeze on the glass. It can be an annoyance.

While it may seem natural to blame the windows or doors, interior condensation is really an indication of excess humidity in the home.

Exterior condensation, on the other hand, is a form of dew; the glass simply provides a surface on which moisture can condense.



# What Is Condensation?

Condensation appears when warm, moist air comes into contact with cooler surfaces, like your window glass on a cold winter day. That's true with even the best performing windows.



Although condensation is most common during winter, it can occur whenever warm, moist air encounters a cold surface.

That's why your iced tea glass sweats during the summer. The glass is cold and condensation forms when warmer, moist air comes into contact with it.

## Diagnosing Excess Humidity

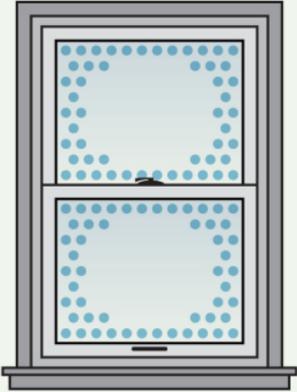
The important thing to realize is that if humidity is causing window condensation, it may also be causing problems elsewhere in the home.

### SIGNS OF TOO MUCH MOISTURE

- Sweating pipes
- A damp feeling
- Warped wooden surfaces
- Mold or mildew on surfaces
- Musty odors
- Cracking, peeling or blistering paint on the interior or exterior
- Staining or discoloration of interior surfaces

# Indoor Humidity's Affect on Condensation

Excessive humidity is the cause of most window condensation. As the outside temperature drops, the window glass temperature also drops. When moist air



comes in contact with the cold glass pane, the moisture condenses and forms water droplets.

Determining when the condensation will occur and preventing it depends on the energy efficiency of the window, the relative indoor humidity of the home and the exterior and interior temperature.

## Sources of Indoor Moisture

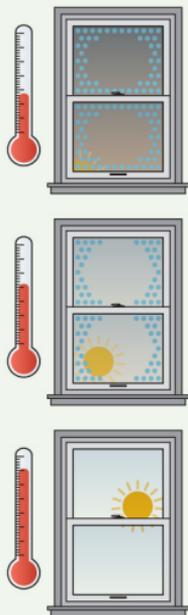
Everyday living generates a surprising amount of indoor moisture. Cooking three meals a day adds eight or ten cups of water into the air. Each shower contributes another cup. Every activity that uses water adds moisture.

Regardless of its cause, the moisture's source doesn't have to be where the condensation occurs. Vapor pressure can actually force moisture through plaster, wood, brick and cement.



# Managing Exterior Moisture

Condensation on the outside of



a window is the same as dew on your lawn. It occurs mostly during the spring and fall, when there are cooler nights and warmer days. It is usually an indicator of energy-efficient windows, since it means the outside pane is thoroughly insulated from the heat indoors.

ENGINEERED WITH  
**FIBREX<sup>®</sup>**

While wood and fiberglass windows may require regular maintenance to combat the effects of condensation, Renewal by Andersen replacement windows are made with Fibrex<sup>®</sup> material, a revolutionary composite that provides exceptional resistance to rot and fungal growth.\*

## Sources:

ASHRAE Handbook of Fundamentals 1999  
American Society of Heating,  
Refrigerating and Air-Conditioning  
Engineers, Inc. (ASHRAE)  
1791 Tullie Circle NE  
Atlanta, GA 30329  
[www.ashrae.org](http://www.ashrae.org)

Builders Guide  
Energy and Environmental Building  
Association (EEBA)  
6520 Edenvale Boulevard, Suite 112  
Eden Prairie, MN 55346  
[www.eeba.org](http://www.eeba.org)

Building Science Consulting  
70 Main Street  
Westford, MA 01886  
[www.buildingscience.com](http://www.buildingscience.com)

Cold Climate Housing Center  
University of Minnesota  
203 Kaufert Laboratory  
2004 Folwell Avenue  
Saint Paul, MN 55108

Residential Windows – A Guide to New  
Technologies and Energy Performance  
Edition #1 and 2  
Carmody, et al

Seacor Environmental Engineering  
3433 Broadway Street NE, Suite 150  
Minneapolis, MN 55413

University of Minnesota  
Department of Environmental Health  
and Safety  
Minneapolis, MN 55455  
[www.dehs.umn.edu](http://www.dehs.umn.edu)

Window & Door Manufacturers  
Association (WDMA)  
1400 East Toulhy Avenue, Suite 470  
Des Plaines, IL 60018  
[www.wdma.com](http://www.wdma.com)

Environmental Health and Engineering  
60 Wells Avenue  
Newton, MA 02459

Glass Products for Windows and Doors  
Cardinal IG  
12301 Whitewater Drive  
Minnetonka, MN 55343

How to Save Money by Insulating  
Your Home  
Federal Energy Administration  
c/o Department of Energy  
James Forrestal Building  
1000 Independence Avenue SE  
Washington, DC 20585

Michaud, Cooley, Erickson and  
Associates, Inc., Consulting Engineers  
333 S 7th Street, Suite 1200  
Minneapolis, MN 55402

Moisture Condensation (University  
of Illinois Building Research Council  
Circular F6.2)  
University of Illinois at Urbana-  
Champaign Building Research Council  
1 E Saint Mary's Road  
Champaign, IL 61820

NFRC (National Fenestration  
Rating Council)  
8424 Georgia Avenue, Suite 20  
Silver Spring, MD 20910  
[www.nfrc.org](http://www.nfrc.org)

EWC (Efficient Winds Collaborative)  
Alliance to Save Energy  
1850 M Street NW, Suite 600  
Washington, DC 20036  
[www.efficientwindows.org](http://www.efficientwindows.org)

Energy Star Programs  
United States DOE and EPA  
[www.energystar.gov](http://www.energystar.gov)

# Tips for Reducing Humidity in the Home

Vent all gas appliances, such as clothes dryers and exhaust fans, to the outside

Cover the earth in the crawl space with a good vapor barrier

Run an over-the-range exhaust fan when you cook

Avoid storing firewood indoors

Ventilate your attic and crawl space

While bathing, run a bathroom exhaust fan until the mirror is clear

If you have a forced-air furnace, contact your heating and air conditioning specialist for guidance in ensuring your home is properly ventilated



## Measuring Indoor Humidity



You can use humidity-measuring instruments called hygrometers, inexpensive tools that can be purchased at most hardware stores. Many of today's new programmable thermostats also include controls for humidifiers and dehumidifiers. Remember that humidity levels quoted in weather reports indicate outdoor humidity. They have little bearing on your home's humidity level.

Outside Air Temperature (°F)	20° to 40°	10° to 20°	0° to 10°	-10° to 0°	-20° to -10°	below -20°
Maximum Recommended Indoor Humidity Level	up to 40%	up to 35%	up to 30%	up to 25%	up to 20%	up to 15%

Humidity levels above these are not recommended unless special provisions are taken in building construction.

If higher relative humidity levels are required because of special interior environmental conditions, the window manufacturer should be consulted.



“Highest in  
Customer Satisfaction  
with Windows and Doors”  
J.D. Power

Renewal by Andersen received the highest numerical score among window and door manufacturers in the proprietary J.D. Power 2015 Windows and Patio Doors Satisfaction Study.™ Study based on responses from 2,442 consumers measuring 14 brands and measures opinions of consumers who purchased new windows or patio doors in the previous 12 months. Proprietary study results are based on experiences and perceptions of consumers surveyed in January-February, 2015. Your experiences may vary. Visit [jdpower.com](http://jdpower.com)

## Window and Door Replacement from a Company You Can Trust®

**Don't just take our word for it.** Renewal by Andersen has long been committed to environmentally responsible products and manufacturing methods. Our efforts have been recognized by leading organizations with some of the most rigorous standards in the United States.



## Questions?

**We're here to help.** Please contact your local Renewal by Andersen Retailer or call us, toll-free at 800-123-4567.

**Renewal  
by Andersen.**  
WINDOW REPLACEMENT



an Andersen Company



# Release Agreement

**DBA: RENEWAL BY ANDERSEN OF ST. LOUIS**  
Legal Name: Birner STL, LLC  
13397 Lakefront Drive, Suite 101 | Earth City, MO 63045  
Phone: 314-983-9977 | Fax: 314-403-8028 | sales@rbastl.com

**Donald & Lynn Goodwin**  
4002 Treeshadow Drive  
St Peter's, MO 63376  
Year Built: 1998

I UNDERSTAND that my name, my company name, voice, picture, likeness, biographical materials, photo images of my home and/or person, and statements and/or opinions made by me, in whole or in part, edited or unedited, in any and all media (hereinafter "Information"), without limitation for any and all purposes (including but not limited to incorporating the material into commercials, advertisements, promotions, coupons, in-store displays, on-line programs, free standing inserts and/or publicity or other materials of Renewal by Andersen's products or services). I agree that Renewal by Andersen LLC will have the right to attribute this Information to me and that the Information is accurate to the best of my knowledge. No benefit has been given or promised to me in consideration of expressing my beliefs about Renewal by Andersen® products.

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**BUYER(S)**

**SIGNATURE**

Donald Goodwin

**PRINT NAME**

4002 Treeshadow Drive

**ADDRESS**

St Peter's, MO 63376

**CITY / STATE / ZIP**

**SIGNATURE**

Lynn Goodwin

**PRINT NAME**

4002 Treeshadow Drive

**ADDRESS**

St Peter's, MO 63376

**CITY / STATE / ZIP**

**WITNESS**

**SIGNATURE**

Chuck Wintermute

**PRINT NAME**

10/08/25

**DATE**



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I hereby agree to waive any compensation rights and/or benefits other than the publicity my business will receive from this advertisement for my participation in this project.

Renewal by Andersen LLC, its successors and assigns, shall be the absolute owner of any and all advertising materials (and all rights therein, including the copyright) produced pursuant to this Agreement.

No promise or representation which is not expressed herein has been made to me, and I have read this release, understand it and am signing it voluntarily.

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# What to Expect

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## TECHNICAL MEASURE:

1. Opening Your Home: You are required to be present during your technical measure in order to open your home and review your contract specifications with our technician.
2. Reviewing Your Project: Our technician will measure the opening for each purchased unit and confirm order specifics, materials needed and installation processes.

## PRE-INSTALLATION:

1. Installation Date Confirmation: Once your units have a scheduled arrival date, our office will confirm the tentative installation date with you. Please keep in mind that this installation date may need to change. Variables, such as rain and extreme weather are the most common reasons for a change in installation date. We appreciate your understanding and flexibility in advance. We will confirm your installation date two days prior to install.

## INSTALLATION:

1. Furniture and Decorations: We ask that you remove any furniture that may block access to the windows or door openings. We ask that you remove the pictures from the walls being worked on and any decorations that are in the work area before work begins. This will greatly reduce the likelihood of any accidental damage to personal property.
2. Window Coverings: Please remove all blinds, shades or shutters before we arrive. Should you need assistance removing and reinstalling your existing blinds, shades or shutters, we offer that as a fee-based service, but we are not responsible for the fit or operation of the blinds, shades or shutters. We also assume no liability for any new blinds or shutters: that includes fit, measuring and installation. All of these processes should be handled by a professional window treatment company.
3. Pets: Because not all pets react favorably to the excitement of the construction process, we ask that you keep all of your pets confined during the time we are working on your home. This should keep them from becoming stressed, accidentally escaping or possible injury.
4. Painting and/or Staining: Any painting and/or staining services purchased will occur in your home upon completion of the installation. In order to provide you with the best finished product, our installers will not fill nail holes or caulk the interior of the windows/doors. These tasks will be completed during the painting/staining process. Once the installation is complete, your contact information will be provided to our painter/stainer, and they will contact you directly to set a date for service.
5. Final Payment: The final payment is due at the completion of the installation. The check is made payable to Renewal by Andersen. You may hand the check to the installer who will then bring the check into the office. If you have financed your project, the instructions provided by the finance institution will be followed.

**SIGNATURE OF SALES PERSON:**

**SIGNATURE OF CUSTOMER 1:**

**SIGNATURE OF CUSTOMER 2:**

Chuck Wintermute

Donald Goodwin

Lynn Goodwin

**PRINT NAME OF SALES PERSON**

**PRINT NAME**

**PRINT NAME**



## Price Presentation Discounts

**DBA: RENEWAL BY ANDERSEN OF ST. LOUIS**  
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Year Built: 1998

**PROJECT PRICE BEFORE DISCOUNTS**

**\$81,740**

### INDIVIDUAL SAVINGS BASED ON 13 UNITS

**Buy 1 Get One 50% Off**

Savings:  
**\$14,885**

**6% Volume Discount**

Savings:  
**\$4,011**

**Remote Measure Savings (5%)**

Savings:  
**\$3,142**

**Military/First Responder**

\$6250 Off Project

Savings:  
**\$6,250**

**TOTAL PRICE: \$53,452**

**\$28,288**  
SAVINGS